



CITY OF WESTMINSTER

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FOR IMMEDIATE RELEASE  
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Contact: Administrative Offices  
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## **NEW CLIENT SERVICES REQUEST FORM ON THE WEB**

***Westminster City website offers residents the opportunity to report problems***

*Westminster, MD* – Beginning July 1, 2010, Westminster City residents will be able to immediately report maintenance issues to City officials via a new Client Service Request page on the City's website at [www.westminstermd.gov](http://www.westminstermd.gov). Instead of calling in a darkened streetlight or pothole, citizens can go to the City website and complete the simple form to alert staff to problems throughout the City. The requests will only be available for areas within City limits.

With the new Client Service Request page in place, City officials hope to address maintenance problems more quickly and efficiently than before. Examples may include street issues, electrical repair, signage problems, City owned water and sewer lines, etc. Citizens are encouraged to utilize the web request system in order to streamline the repair process. So, starting July 1, 2010, visit our website, click on the Client Services Request Form and fill in the blanks. You can be assured that your alertness will be addressed and appreciated.

For more information, please contact the Administrative Offices at 410-848-9000.

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*The City of Westminster Administration Department is located at 56 West Main Street. This department oversees all of the departments in the General Government and is the central location for the City. For more information, call 410-848-9000 or visit [www.westminstermd.gov](http://www.westminstermd.gov).*